

RESTORATIVE PROCESS



1

Tell the Story

- What zone are you in?
- What can you do to move your emotions into the 'green zone'? Are you ready to talk?
- Thank you for calming, tell me what happened and who was there?



2

Explore the harm

- Who do you think has been affected by your actions and how?
- How do you think they are feeling and what zone do you think they are?
- Did you show our HVS values?



3

Repair the harm

- How can you solve this problem so that everyone is in the 'green zone' and feeling safe?
- What do you think ___ needs to see/hear from you now?
- What will sorry/fixing the problem look like?



4

Reach an agreement

- If this happens/you feel like this again what will you do?
- What values will you show/what things will you do differently if this happens again?



5

Plan follow up

- I will check in with you on ___
- What will happen if you don't do the agreed action?